

Quick Start Guide

Genio Wi-Fi 5L Pet feeder with HD camera



I005002

Product Details



Indicator light

Indicator status	What it means
Blue light blinking slowly	Device is in the pairing mode, ready to scan QR code
Blue light steady on	Device is online
Red light blinking slowly	Food jammed/low battery
Red light blinking rapidly	Food shortage
Green Light blinking slowly	Pet feeder is powered by backup D Cell battery

Note: when the pet feeder is powered by the D cell backup battery, camera liveview function is disabled in order to save the battery run time.

1. Install the APP and register Account

For the best experience, download the "Mirabella Genio" app to your smartphone from App Store or Google Play, the Genio app icon will be displayed after installed successfully

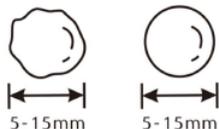


Launch the app from your smartphone and click the Sign Up button. Follow the on-screen instructions.

Safety & Warnings, please read before using the pet feeder

- Only suitable for indoor use.
- Do not drop anything other than dry pet food into the food hopper. Failure to do so may cause malfunction.
- It is recommended the pet feeder be placed in a corner or up against a wall.
- Please shield or organise the power cord well to prevent your pet from biting the cable which can cause electric shock.
- Do not disassemble or modify the device yourself.
- This feeder is only suitable for **dry food** and is not suitable for **wet food**.
- This feeder is suitable for cats or small to medium-size dogs.
- The pet food's shape and density will cause some deviations from the food hopper's capacity and the feeding unit's quantity.
- After each fill-up of the hopper, the portions may be different for the initial feeding. It is recommended to calibrate the feeder manually. (Click the manual feeding button until food is dispensed).

recommended food size is between 5mm -15mm



2. Pairing the 5L pet feeder using Mirabella Genio App

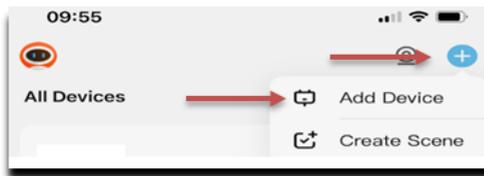
Remove the pet feeder from the box, connect the adaptor to the pet feeder and plug adaptor into your wall socket.

Wait for the indicator light to commence blinking blue (blinks every 3 seconds) along with a startup sound. Once the feeder has booted up, you will hear a double beep every 10 seconds meaning your device is ready to be paired.

If any of the above prompts do not happen after 5 minutes, you will be required to manually set your feeder into pairing mode. To do this, press down the Wi-Fi pairing button for approx 10 seconds until the feeder reboots.

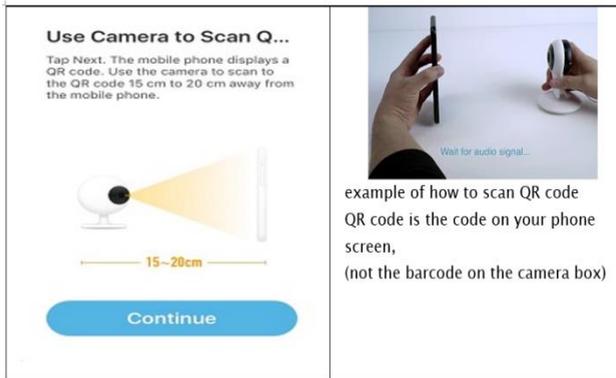
*Please note, if the pet feeder does not boot up with the start-up sound, is not blinking blue (one blink every 3 seconds) and does not double beep every 10 seconds, it is not in pairing mode and you will be required to repeat step above.

Launch the Mirabella Genio APP, tap on **+**, **add device** then choose **Pet Care**, select **Genio 5L Pet Feeder**

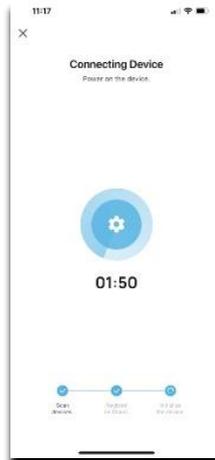


Confirm that the LED indicator light is blinking BLUE slowly, tap “confirm Indicator light Is blinking BLUE slowly”, then tap “next” and enter your home network 2.4GHz Wi-Fi name and password.

Tap next and the QR code will appear on your phone screen, place this QR code in front of the camera at an approximate distance of 15-20cm, hold it steady in front of the camera until you hear a confirmation beeping sound, the blue indicator light will then change to steady solid blue light.



Tap on “Beeped indicator switched” It will then start to connect your device. (refer to the image below).

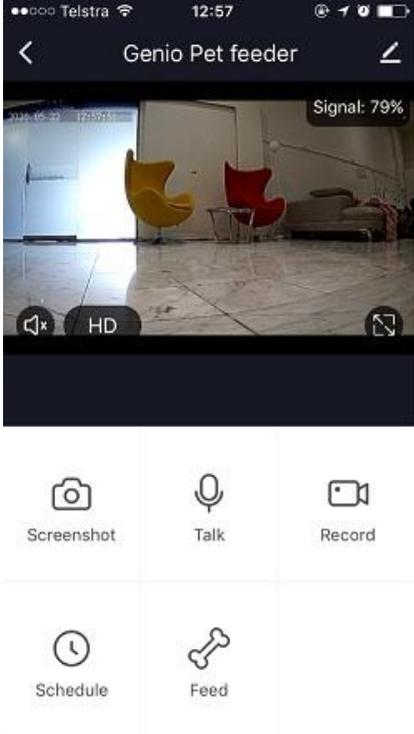


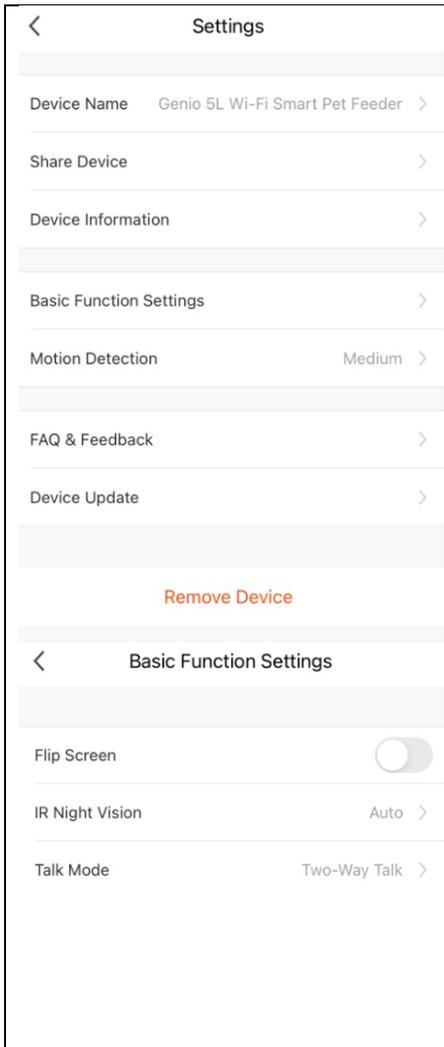
Once the countdown ends, the pet feeder camera has now successfully been paired to your APP.

Manual Feeding:

press and hold the manual feeding button for 5 seconds to release the food

Pet Feeder usage Tips (The interface may change subject to software updates)

	<p> Screenshot to take snapshot and save it to phone's camera roll</p> <p> Talk press and talk to your pet</p> <p> Record record live footage into your phone's internal storage</p> <p> Schedule set a schedule to feed your pet</p> <p> Feed tap feed button to release food from the food hopper</p>
<p> turn on/off the sound on</p> <p> change video quality , high definition HD or Standard definition SD</p> <p> access to pet feeder's settings page</p> <p> switch to full screen view mode</p> <p> Signal: 79%: Wi-Fi signal, if signal is less than 60% you should consider change the location or boost it the WI-Fi Signal using WiFi extender</p> <p>Tap on the pencil icon you can access the pet feeder's Settings page;</p>	



Share Device: sharing this pet feeder with other Genio end user

Device information: detail information for this pet feeder, owner information, Virtual ID, IP address etc

Basic Function Settings: access to Flip screen, IR Night Vision: on/off or Auto please make sure **Talk Mode** is Two-Way talk

Motion Detection: you can turn off the motion detection or change the sensitivity level

FAQ & Feedback: read FAQ or sending improvement suggestion or product issue via online feedback system

Device Update when there is new firmware for this pet feeder, you can update it via this option

Remove Device: remove the device from current account so you can re-pair it again or pair under different account

FAQ:

How to connect pet feeder to another router?

Go to the pet feeder's settings page, look for "remove device" Remove it and reset the pet feeder and pair it again through the app.

Poor performance, taking long time to load the live footage?

Please check the Wi-Fi signal, if it is less than 65%, you will need to consider changing the pet feeders location or improving your modem/router

Pet feeder went offline and doesn't reconnect back online by itself?

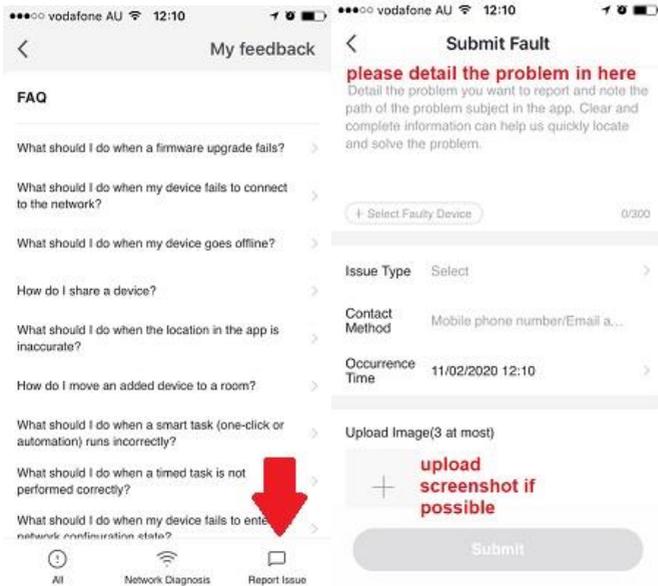
Go to the pet feeder's settings page, look for "remove device" Remove it and reset the pet feeder and pair it again through the app.

Followed the pairing process, went to 100% and received error 'Cannot find Device', device time out

1. Disable the 5Ghz network or create a Guest 2.4Ghz account in your router settings. Contact your service provider for further details
2. Ensure Wi-Fi LED indicator light is blinking slowly
3. Ensure phone is on the 2.4Ghz Wi-Fi network and not 4G mobile data or 5Ghz

Need further assistance from Mirabella technical support?

In the genio app home screen, tap on, **Me**, -> **FAQ & Feedback** -> **Report issue**
Fill in the fault information or suggest for the app/product, then submit



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