I004560 Mirabella Genio Wi-Fi Pixel Oval Floor Lamp

Item # I004560

TO ENSURE THE SAFE AND SATISFACTORY OPERATION OF THIS SET PLEASE READ THESE INSTRUCTIONS CAREFULLY AND RETAIN FOR FUTURE REFERENCE
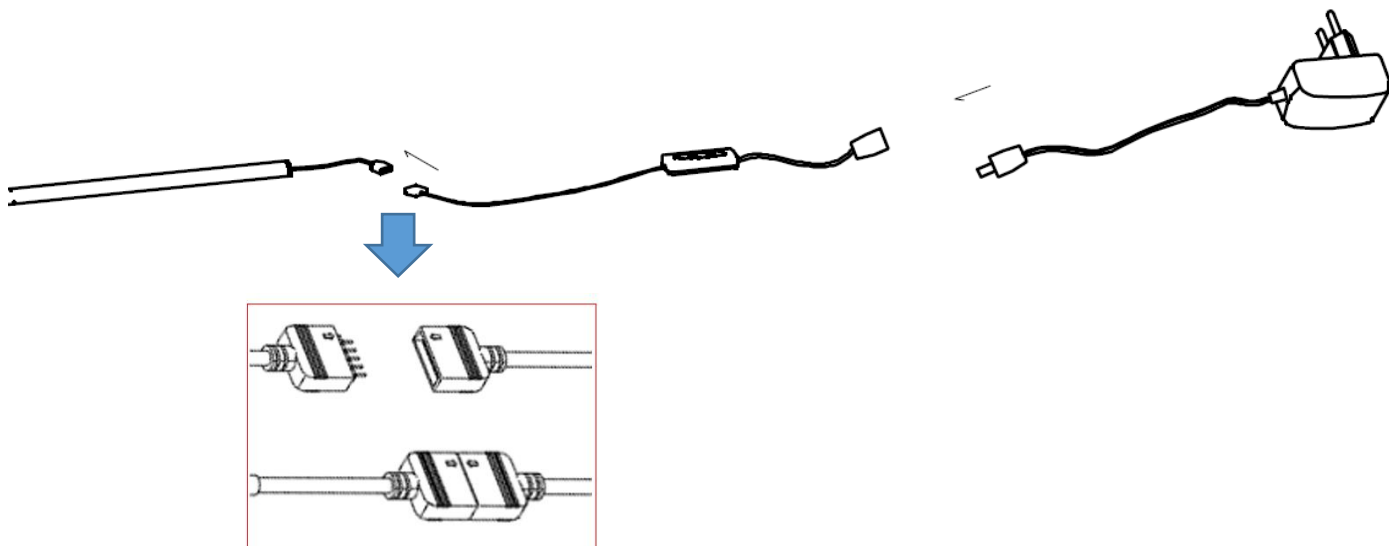
SAFETY INFORMATION:

• Remove set from packaging before connecting to a power supply.

• only use the adaptor that is supplied.

•Ensure that the cable is completely uncoiled whilst set is in use.

•LED bulbs are non-replaceable.

PRODUCT INSTALLATION
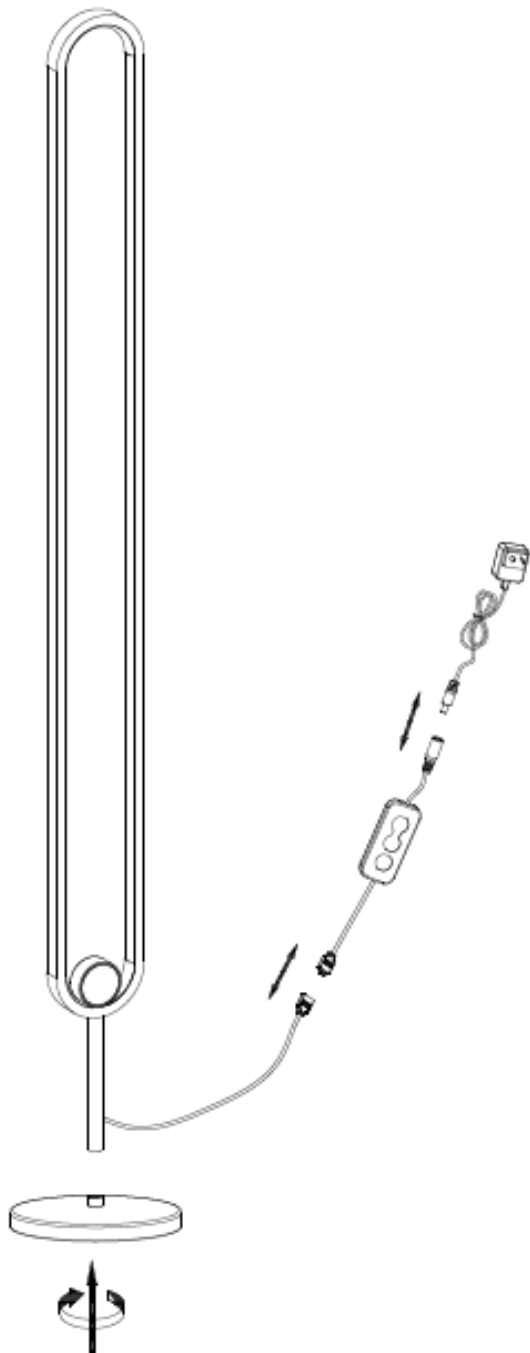
When connecting the Floor lamp to the Wi-Fi controller, make sure the arrows are aligned with each other.

Wi-Fi pairing information (BK, EZ and AP method)

1. Download "Mirabella Genio" App from the APP store or Google Play and register an account.
2. Connect your mobile phone to 2.4GHz Wi-Fi network. (Please note, that this unit does not support 5GHz Wi-Fi)
3. Connect the Wi-Fi controller to the light, and the adaptor to the Wi-Fi controller
4. Wait for the light to commence to blink.

If the Floor light does not start to blink when first powered on, Press and hold the ON/OFF button on the Wi-Fi controller, until it starts to blink.

If you having difficulty connect this lamp to the Genio APP, wait for 3 minutes and lamp stopped working, you can control this lamp manually using the 3 button Wi-Fi controller.

Bluetooth BK method

Our latest genio smart Wi-Fi lighting range has a Bluetooth pairing assist function, to take advantage of this function, please ensure that he Bluetooth on your phone is turned on.

Make sure the light is blinking fast (2 blinks per second), Open Mirabella Genio app, tap on the plus symbol ⊕ ,
The APP will now automatically find the lights, once the app identifies the lights, follow the instructions below finalize the pairing of the lights to the App.
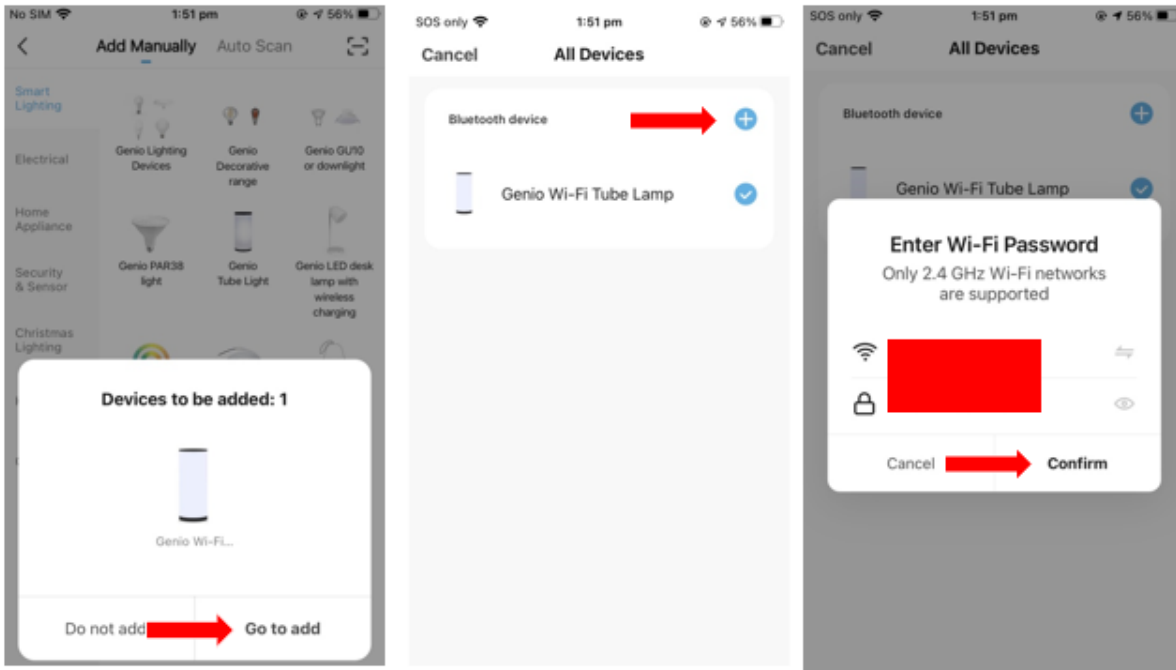
Fasting blinking EZ method (when the Bluetooth on the phone is turned off)

1. Open the Mirabella Genio app, tap on the plus symbol.

2. Select Genio Tube light under the smart lighting, then follow the in-app prompts to connect tube light to your app
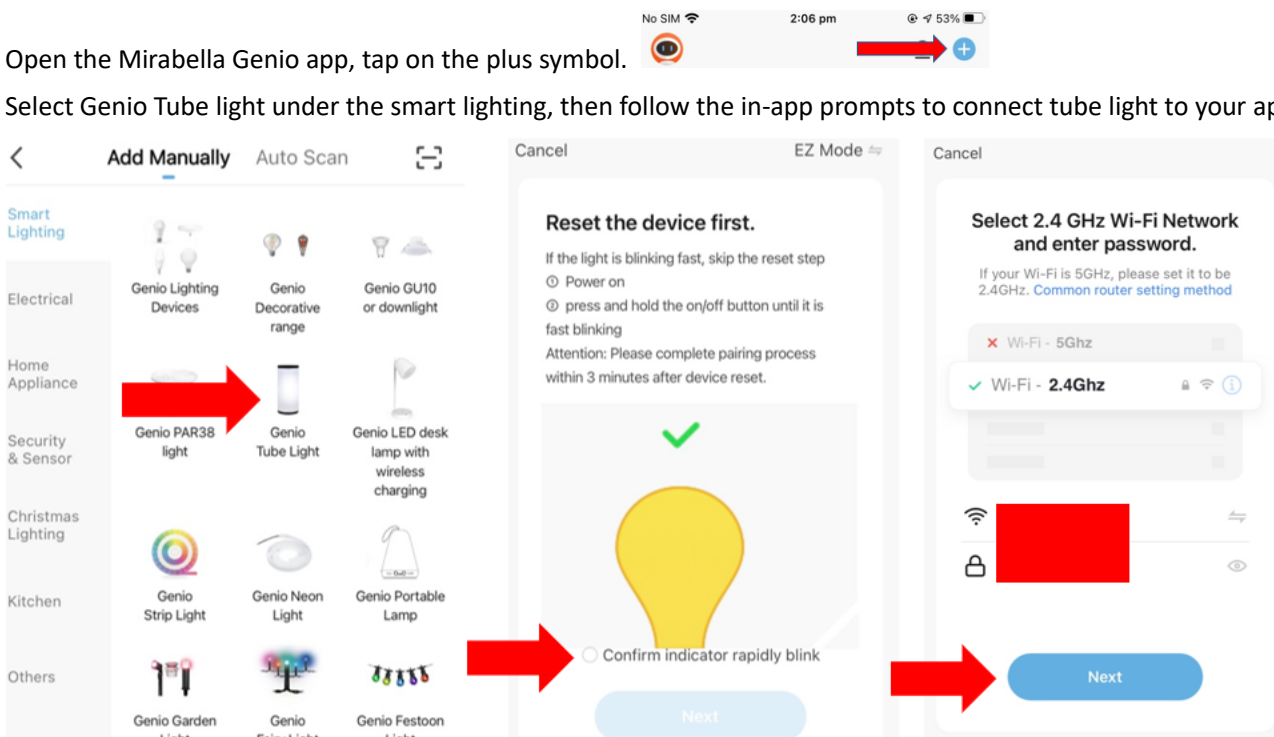

**Slow blinking AP method (1 blinking per 2 second)**

If the fasting blinking method didn't work for you, please try the slow blinking AP method.

While the light is fast blinking, press and hold the ON/OFF again and wait for the light to start blinking slowly (1 blink per second).

1. Open the APP this time on the **reset the device first** screen.
2. Tap on **EZ mode** located in the top right hand corner of the screen, select **AP Mode.**
3. Now Confirm **indicator slowly blinking** , tap Next, then **Go to connect**. The app should automatically take you to your Wi-Fi screen, if it does not get out of the Genio app and go into your phone Wi-Fi screen page.
4. Search for a Wi-Fi signal commencing with **SmartLife_XXX**, once found select it to complete the pairing process.
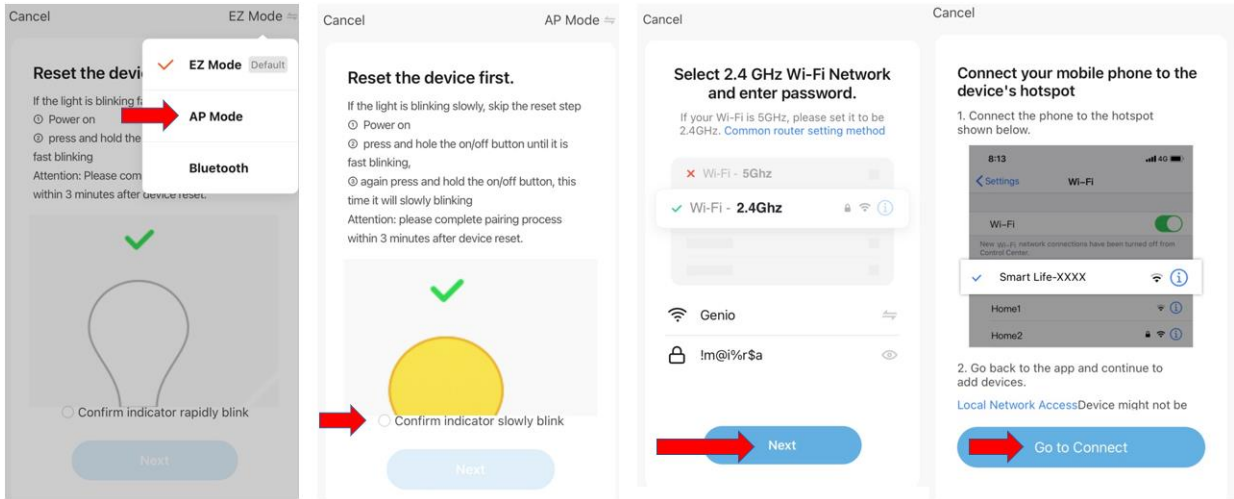
5.
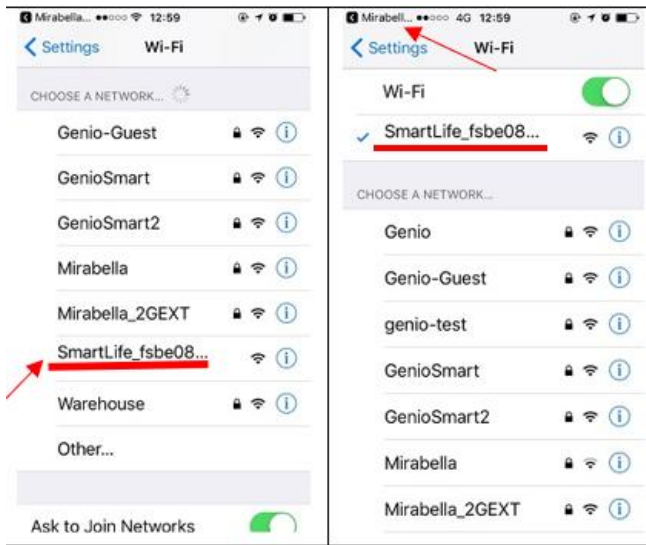
If you cannot see the **SmartLife-xxxx** on the list, it means the light was not blinking slowly, please reset it and try again.

After you have connected to **SmartLife_XXXX**, return back to the Mirabella Genio app and it will commence the 0-100% countdown and connection process, once complete, your lights are now paired to the app.

|	**Please pay attention to this screen to determent the cause of time-out error**	**please check our online FAQ page and ensure.**
	If the light never stops blinking, there could be issue with the Wi-Fi controller, please check our online FAQ page before returning it	1. You enter the correct 2.4GHz Wi-Fi name and password
		2.Wi-Fi controller is in a location with good Wi-Fi coverage, try move it closer to the router
	if light stopped blinking, but unable progress to "register on cloud" it indicates communication error with your router to our cloud service	3. 5Ghz Wi-Fi signal is turned off on the router (can be turn on after the device is connected)
		4. if you are using IOS 14, please ensure "local network" permission is turned on for Genio APP

FAQ:

Q. I have internet/power outage and device went offline and does not reconnect back online by itself?

A. Go the device' settings page (pencil or ... icon), look for "remove device" Remove it and reset the device and pair it again through the app.

Q. the light doesn't light up?

A. please make sure when connect the Wi-Fi controller, the arrows are point at each other
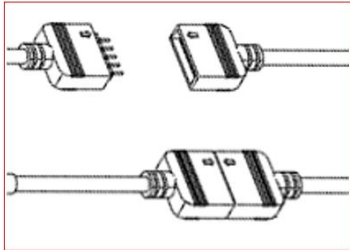
Also try using known working 12V DC 2A adaptor

If you still having issue with pairing after use AP method, please check our online FAQ pages on
www.mirabellagenio.com.au/faqs