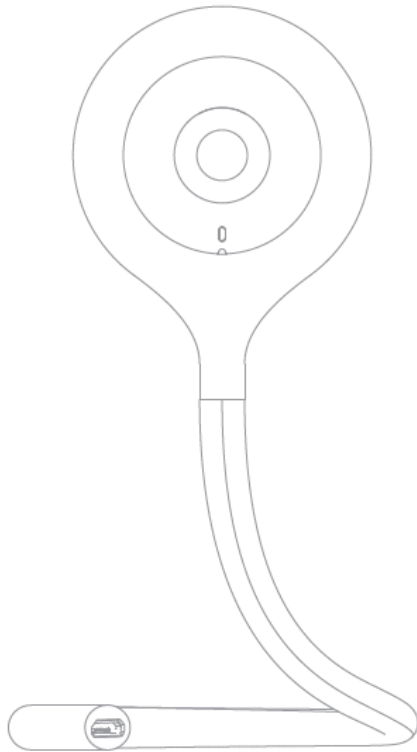


Quick Start Guide



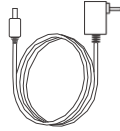

Mirabella Bebe Full HD Flexi Baby Camera



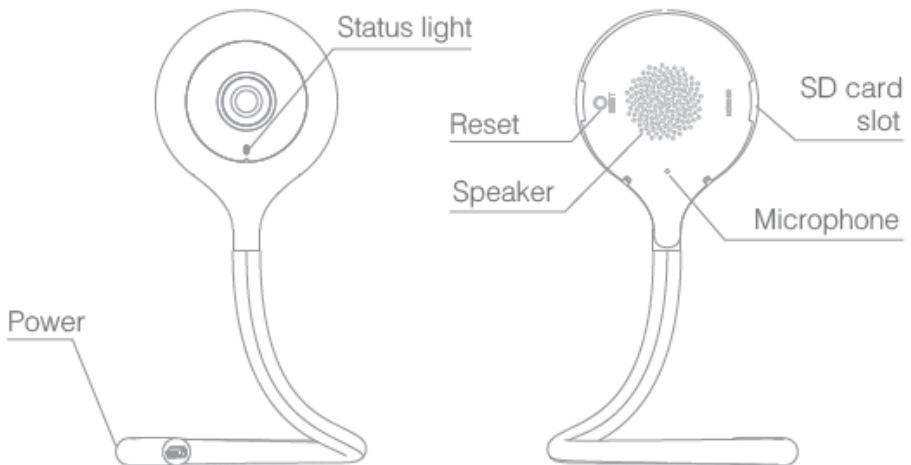
Model: I002866

V2.0.0 18/09/2020

What's included

			
camera	Mounting bracket	Power Adapter	screws

Product Details



Connection Preparation

It is important that your phone is connect to 2.4Ghz Wi-Fi and not to the 5GHz network.

To verify your mobile device is set to a 2.4Ghz Wi-Fi network, navigate to the **Settings** menu and click on **Wi-Fi**. In this menu you will see all the detectable networks in your area. Locate the SSID (the name of your network), and ensure that the Wi-Fi SSID does not end with a 5G / 5GHz.



Check you have a strong WI-FI signal (at least two bars) in the location where the smart camera is to be installed.

If you don't have at least two bars signal on your phone, then you may need to reconsider the relocating the camera to a different location or obtain a Wi-Fi extender to boost the WI-FI signal strength.

1. Install the APP and register Account

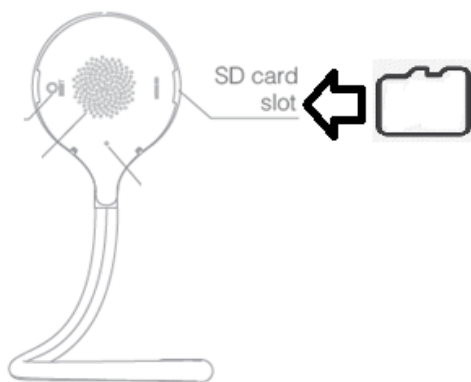
Download the "Mirabella Genio" APP to your smartphone from App Store or Google Play, or you can also scan the QR code below, the APP icon will be displayed after installed successfully



Launch the app from your smartphone and click the Sign Up button. Follow the on-screen instructions.

2. Insert the Micro SD card (not included) The camera is able to work without a Micro SD card but it will not be able to record any footage without a Micro SD card. Ensure that the SD is inserted in its correct orientation.

Micro SD card size needs to be greater than 8GB, Supports up to Max of 128Gb.



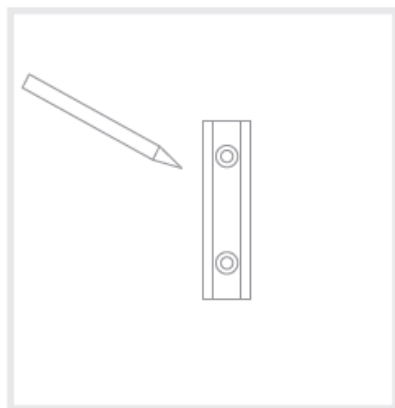
2. Camera Installation

- 1 You can position the tail any way you like, it's your call!

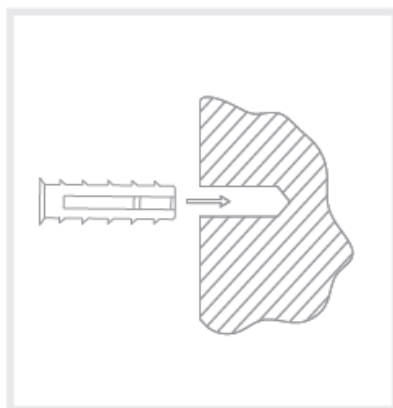


IMPORTANT:
Do not bend this section!

- 2 Fix the camera on a clean surface with the bracket(the bracket can be fixed by screws or adhesive tape)



Step 1 Use the marker to draw the positions of the 2 screw holes on the wall surface to be installed.



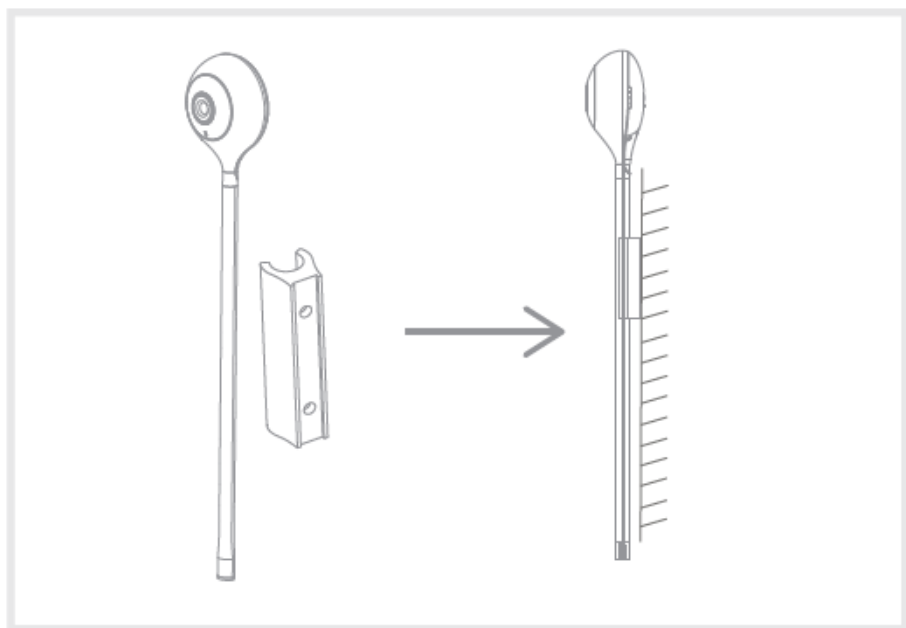
Step 2 Screw 2 expansion screws into the newly marked position.



or



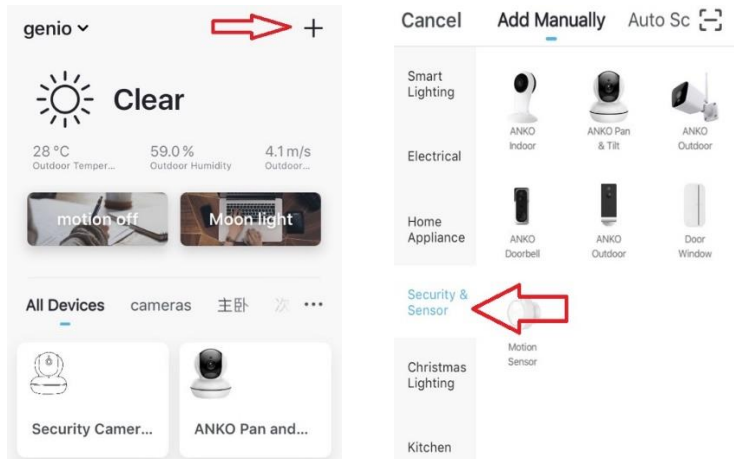
Step 3 Fix the mounting bracket to the wall.



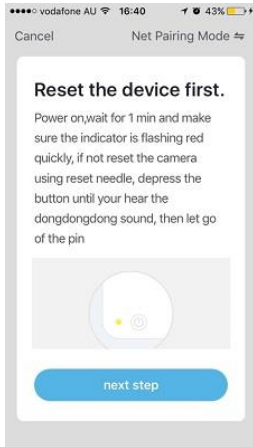
Step 3 Insert the Mini 5C into the stand from any angle.

3. Pairing the camera using Mirabella Genio App

1. Connect the supplied adaptor to the camera and turn on the power switch
2. Wait for 10-40 seconds, the indicator light will start blinking rapidly in RED (2 blinks per second) – The camera is now ready to pair
3. Please ensure your mobile phone is connected to your 2.4Ghz Wi-Fi network (the camera is not compatible on 5GHz Wi-Fi network)
4. Launch the Mirabella Genio APP, then tap on “+” symbol, then choose **Security & Sensor**, and select your camera from the menu.



5. Ensure the LED indicator light is still blinking red **fast** (2 blinks per second), Tap **next step** and enter your 2.4GHz Wi-Fi name and password



6. Tap **continue** and the QR code will appear, face this QR code towards the front of the camera approximate 15-20cm, until your hear a sound.

Use Camera to Scan Q...

Tap Next. The mobile phone displays a QR code. Use the camera to scan to the QR code 15 cm to 20 cm away from the mobile phone.



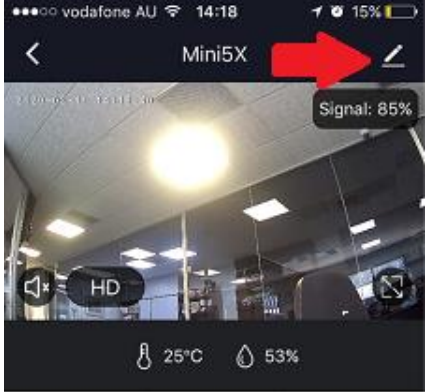
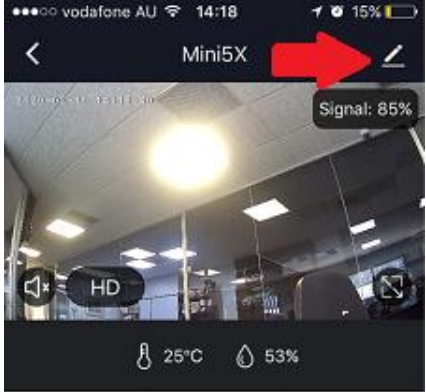










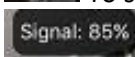
Heard nothing / No change of i...

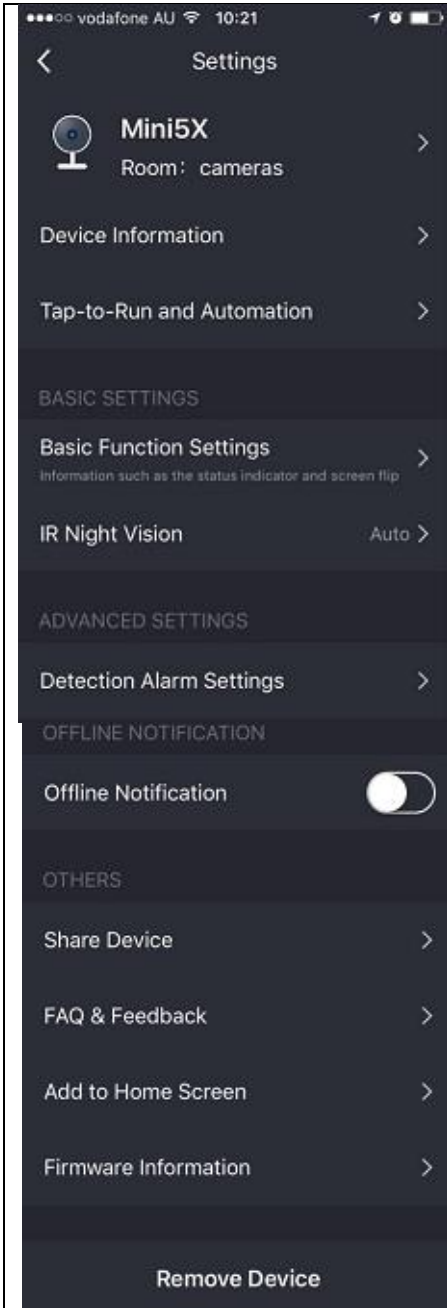
Beeped/Indicator switched

7. Please wait for indicator light changed to solid BLUE, then tap the **beeped/indicator switch** button
8. Camera is now successfully added into your APP. **Please refer to the FAQ section for troubleshooting if this method does not connect.**

Camera interface is subject to slight alterations based on firmware updates

Tap on the **pencil icon** you can access the camera's **Settings** page

	 <p> Screenshot To take snapshot of the screen and save it to phone's camera roll</p> <p> Speak Tap to speak to the camera</p> <p> Record Record live footage into your phone's internal storage</p> <p> Playback Access to the footage recorded on the Micro SD card</p> <p> Alarm to turn on or off the motion detection alarm</p> <p> Lullaby play the in-build lullaby music</p>
	To turn on/off the sound
	To change video quality , high definition HD or Standard definition SD
	To access to camera's settings page
	To switch to full screen view mode
	: Wi-Fi signal, if signal is less than 60% you should consider changing the location or boost the WI-Fi Signal using Wi-Fi extender



Device information:

Detailed information for this camera, owner information, Virtual ID, IP address etc

Basic Function Settings:

Access to status indicator on/off, Flip screen, Time Watermark option

IR Night Vision: On/off or Auto

Detection Alarm Settings: Access to motion sound & cry detection options

Memory Card Settings: This will only appear when 8GB-128GB Micro SD card is inserted

Share Device: Share this camera with other Genio accounts

FAQ & Feedback: Read FAQ or send improvement suggestions or product issues via online feedback system

Add to Home Screen: Add a quick access link to your phones home screen

Firmware information: When new firmware is released for this camera you will see a notification icon next to it.

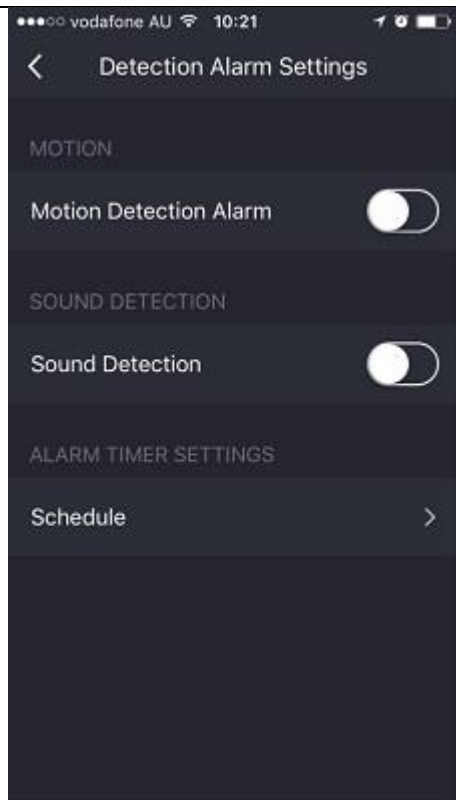
Remove Device: Remove the device from current account so you can re-pair it again or pair under a different account or different Wi-Fi network



Basic Function Settings

Status indicator: This will turn off the blue status indicator light on your camera

Talk Mode: You can either select one way or two way talk mode



Detection Alarm Settings

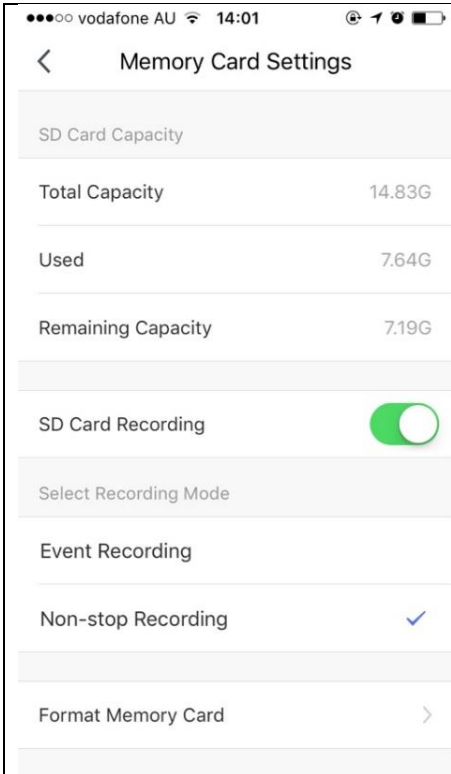
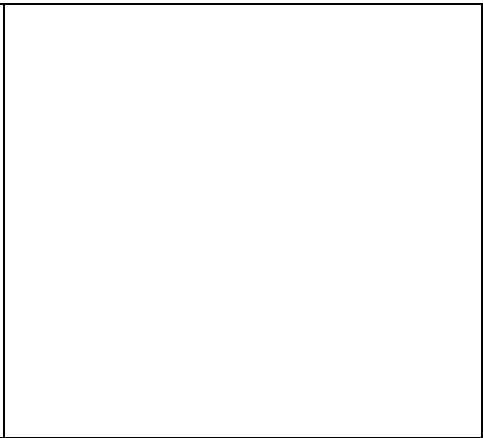
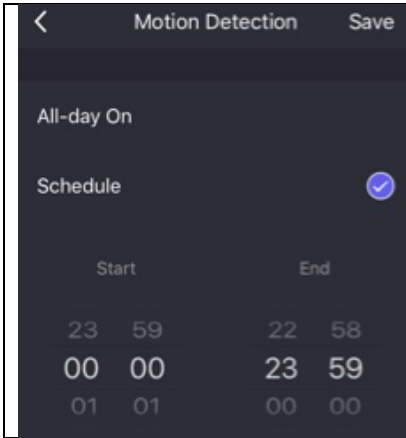
Motion Detection

Turn on/off motion detection or adjust the sensitivity level

Sound Detection:

Select sensitivity level Low or High
Low sensitivity detects ALL sounds
High Sensitivity detects baby crying

Schedule: All-day on or Schedule for the time that meets your needs



Memory Card Settings

SD Card Recoding: This option must be turned on if you want to record footage onto SD card and view it in playback mode

Event recording: Only records if it detects movement, motion detection option must be on at same time for it to work

Non-stop Recording: Camera will start to record 24/7, when SD card is full, new footage will automatically overwrite the old footage without end user action

Format Memory card: Delete all content on the SD card and formats the SD card into FAT32 format

We recommend use Scandisk, Verbatim, Kingston, Samsung - **Class 10 high speed micro SD** for best performance, When use non-stop recording a 32GB card can record up 6 days of footage. Event recording can record up to 4 weeks of footage.

FAQs

Q. I am using Telstra NBN, I disabled the 5Ghz and I still cannot get it to pair?

Please follow the Guest Network pairing instructions on <https://mirabellagenio.net.au/faqs>

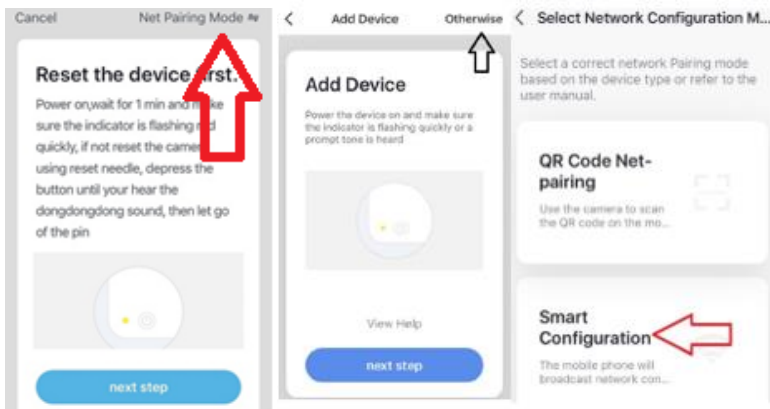
Q. LED indicator light is not blinking red rapidly when turned on

A. Power off the camera, wait for 20 sec, power on, then press and hold the reset button until you hear a sound, , wait another 10-40sec until the light starts to blink red fast (2 blinks per second)

Q. Camera doesn't scan the QR code

A. Please ensure camera is in the pairing mode, indicator light is blinking red rapidly (2 blinks per second) as per APP screen.

If your camera having difficulty scanning the QR code, please try use alternative **SmartConfiguration** method, by tapping on **Otherwise/Net Pairing Mode** -> Select **"smartConfiguration"** which doesn't require to scan the QR code



Q. After scanning the QR code, indicator light doesn't turn into solid blue

A. This is an indication of a communication error with the router, please ensure you manually disable the 5GHz Wi-Fi signal on the router setting

Q. How to connect camera to another Wi-Fi network?

A. Go into the cameras settings, tap on “remove device” to remove it , reset the camera and pair it again through the app.

Q. Poor performance, takes a long time to load the live footage?

A. Please check the Wi-Fi signal, if it is a weak signal, you may require moving the camera closer to your router or consider purchasing a Wi Fi extender.

Q. Camera has gone offline and will not reconnect on its own?

A. Go the camera’ settings page, look for “remove device” Remove it and reset the camera, then pair it again through the app.

Q. Followed the pairing process but received error cannot find Device?

A. Check the following;

1. 5GHz Wi-Fi signal on the router setting has been disabled
2. Indicator light is blinking red rapidly as per APP screen
3. Please ensure you entered the correct Wi-Fi SSID and password
4. Please ensure phone is on the 2.4GHz Wi-Fi not 4G mobile data or 5GHz

Q. How to turn on or turn off motion detection notifications?

A. On the Genio APP home screen, Tap on **Me** -> **Settings** -> **Push Notification** -> turn on/off **Enable notifications**

Q. How to rearrange device sequences and manage room?

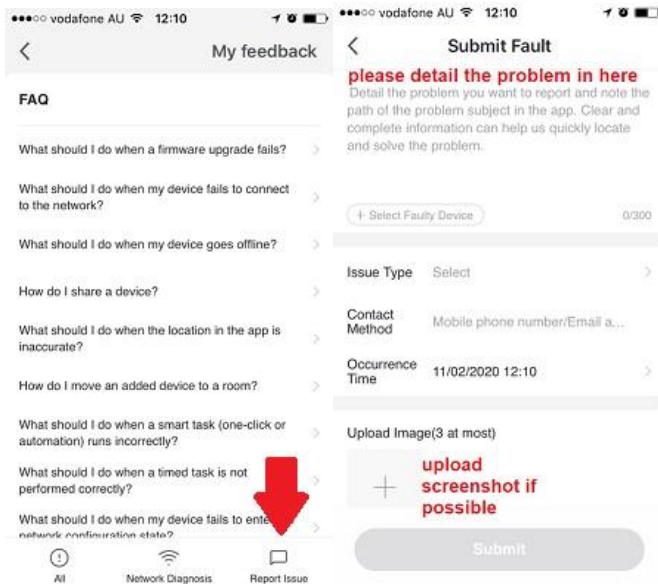
A. In the genio APP home screen, tap on ... located on the top right corner, to access these options , tap on family name to switch below rooms



Q. Need more help or further technical assistance from Mirabella engineer?

A. In the genio APP home screen, tap on, **Me, -> FAQ & Feedback -> Report issue**

Complete the fault information or suggestion for the APP/product, then submit



If you have done all of the above, ensuring that the 5Ghz is disabled and the light changed from blinking red to blinking blue, but failed to become a solid blue, then your modem could be incompatible with smart device.



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