

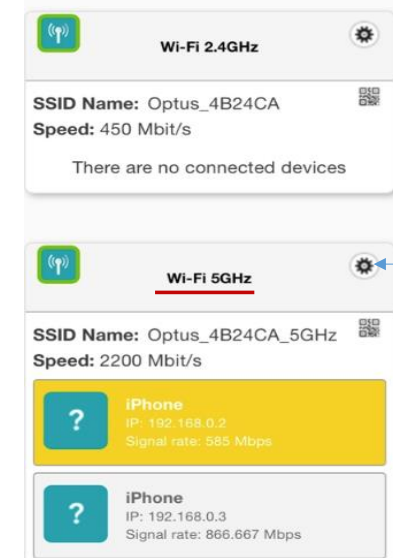
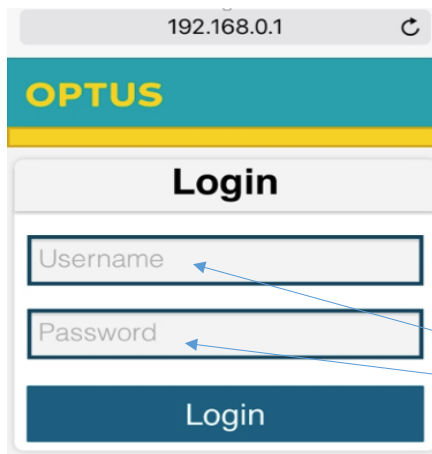
GENIO PAIRING INSTRUCTIONS FOR - OPTUS NETWORK

Sagemcom Fast 5366TN

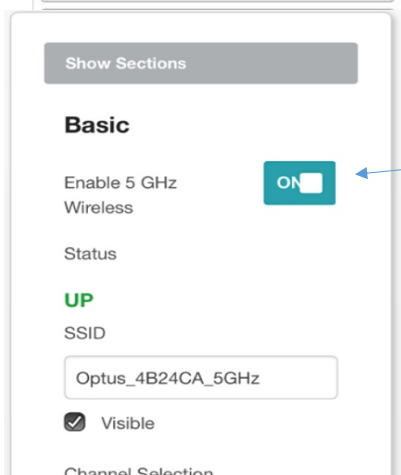


The following instructions are for Optus Customers who are experiencing issues such as -Time out error -Device not found error or having trouble connecting their Genio Smart Devices to theGenio app.

1. Open up Internet explorer, safari, google chrome, or type 192.168.0.1 in the address bar.
2. Type "optus" in the username box.
3. Type you Wi Fi password into the password box, Your password can also be found on the back of your optus router (refer to the diagram below).



5. Click on the Options Button located under the **Wi-Fi 5GHz** heading ,



6. Turn the Enable 5 GHz selector to the "OFF Position"

Now use the originalinstructions that came with the Genio product to pair (connect) your Genio product to your phone.

IF YOU ARE STILL EXPERIENCING DIFFICULTIES CONNECTING, PLEASE CONTACT OUR TECH SUPPORT ON 1800 636 528